



Bid Bulletin No. 1
22 June 2023

PUBLIC BIDDING NO. 013-2023

**Procurement of Cloud Hosting Subscription for the
Philippine Government Electronic Procurement System (PhilGEPS)**

Issued pursuant to Sec. 22.5 of the IRR of R.A. 9184 to respond to bidders' questions raised during the pre-bidding conference last 15 June 2023 and written queries received within the prescriptive period of filing:

A. AMENDMENTS

ITEM NO.	REFERENCE	BASIS FOR AMENDMENT / INCLUSION
1	<p>Page 20 Section III. Bid Data Sheet ITB Clause 20.1</p> <p>For purposes of Post-qualification, the following document(s) shall be required:</p> <p><u>5. The prospective service provider must be an authorized distributor of the cloud computing platform, as attested through a signed manufacturer's certification. In case of being a reseller, partner or dealer, a signed local distributor's certification is needed. This shall be submitted to the Chairperson of the PS-DBM Bids and Awards Committee.</u></p>	<p>To include the submission of a certification signed by a local distributor in case the prospective bidder is a reseller, partner or dealer.</p>

B. CLARIFICATIONS

ITEM NO.	REFERENCE	CLARIFICATION / RESOLUTION
	<p>Page 39 Section VII. Technical Specifications</p> <p>The end-user should ensure that the excess is supported by the generated data from the Cloud Computing Platform and compare it in the billing statement generated from the CSP.</p>	<p>To clarify that the supplier should provide a platform or include a feature that the end-user can access / view the information on data consumption and can be filtered on a daily, weekly, monthly, yearly, etc. basis.</p>
1	<p>Page 40, bullet 4: "Prospective service providers must be a "distributor" of the cloud computing platform.</p> <p>a. Can we clarify the word "distributor"? Our company is only a "Reseller"</p>	<p>Regardless if it is a distributor or reseller from a Cloud Service Providers (CSPs)</p> <p>Suggest Distributor or Reseller</p>
2	<p>Page 40, bullet 5: "Prospective service providers must provide PS-DBM access "to its ticket system" for incident management, etc.."</p> <p>a. Can we clarify the statement, will the bidder provide a separate ticketing system? Or do you have an existing ticketing system that you will need access to?</p>	<p>Separate Ticketing System.</p>
3	<p>Page 40, bullet 6: "Prospective service providers must shall conduct cloud services consumption planning"</p> <p>a. Define the scope of consumption planning. Monthly, Quarterly?</p>	<p>Consumption Report: Monthly and Quarterly (as long as it covers the whole year consumption planning report)</p>
4	<p>Page 42, Section VII: "Project Timeline - Transfer of ownership from the current CSP to the new CSP using the same cloud computing platform"</p> <p>a. Can we clarify what type of agreement the current Azure subscription is under?</p>	<p>Regular CSP only.</p>

	(EA, MCA, MOSP, etc.)	
5	<p>Page 40, bullet 1: "Manage the end-to-end implementation (Back-up, Migration, Configuration, Deployment etc)"</p> <p>a. Is Managed Service part of the requirement? If so, can you specify it in Scope of Work?</p> <p>b. Other than transfer of subscription, can we clarify what is the scope of "Back-up, Migration, Configuration, Deployment etc"</p>	<p>a. Any error or issues encountered by the end-user in the cloud computing platform, and if there is an update needed in the infrastructure configuration required by the Cloud Computing Platform.</p> <p>b. The Back-up, Migration , Configuration, and Deployment is needed if the bidder will use a different Cloud Computing Platform. But if the bidder will undertake transfer of subscription ownership, then no need for the abovementioned scope of activities.</p>
6	<p>Page 40, Section IV. "Service Level Agreement: Service Commitment: The Cloud Service Provider shall ensure that the cloud platform is available with a monthly uptime percentage of at least 99.95% during any monthly billing cycle as a "Service Commitment"."</p> <p>a. Can we clarify based on the resources you currently have deployed, with some of the Virtual machines having only a single instance and using Standard HDD, the SLA for those machines will be capped at 95% only.</p>	<p>Add the clause:</p> <p>Single Instance of Virtual Machine and other Standard Storage Instances shall ensure 95% monthly update percentage during any monthly billing cycle as a "Service Commitment".</p>
7	<p>The Bidder may subcontract portions of the Project to the extent allowed by the Procuring Entity as stated herein, but in no case more than twenty percent (20%) of the Project.</p> <p>The Procuring Entity has prescribed that: Subcontracting is not allowed.</p>	<p>a. Not Allowed</p>

	a. Please clarify if this will be allowable.	
8	Section VII; Part III; Scope of Work; Azure Monitor, kindly verify for Azure monitor, Managed Prometheus is not available for Southeast Asia region. Or is it a separate feature on the azure dashboard?	We did not require a Prometheus in Azure. you may use different equivalent services such as Grafana.
9	For the Financial document, can you please confirm if an AFS electronically filed and received by BIR?	Yes, AFS electronically filed and received by the BIR is acceptable together with the confirmation and proof of acknowledgement of receipt.
10	For the Statement of All Ongoing Contracts, do we need to submit the supporting documents along with our bid or you only require the list and the supporting documents can be submitted during the post-qualification activity?	There is no need to submit the supporting documents along with your bid.
11	May we request a convertible copy of Convertible file copy of TOR/Tech Specs and Annex A and B?	You may download the editable version here: https://shorturl.at/AIKZ2 . For any discrepancy that may arise, the hard copy attached in the bidding documents shall prevail.
12	What agency name to be used for the SLCC if it is Procurement Service - DBM (PS-DBM) or Department of Education (DepEd)? The end-user was DepEd but was coursed through the PS-DBM.	The supplier may opt to indicate either of the agency names but provide a proof that can be validated by the Internal Bids and Awards Committee (iBAC)
13	Are the projects completed from a different country counted and can be used by the company located in the Philippines because it is a branch of the company located abroad and was owned by the same entity.	Yes. As long as the affinity between the Primary company and the Philippine branch can be established.
14	For the continuity of the operation, if the offer should be the same with the existing system?	It depends on the compatibility but does not require it to be the same with the existing.

15	Is there an enterprise agreement with the current supplier? Who has the root or mother account?	No Enterprise Agreement (EA) with the current provider
16	Is the 99.95% SLA the overall or there can be a type of services that may not be 99.95% because there are virtual machines that are single instances and can go up to 95% only.	Same response to item no. 6
17	Can suppliers submit an affidavit of change of address due to the recent transfer of office location and the documents are not yet updated?	Not allowed. It is mandatory pursuant to Sec. 8.5.2 of the Revised IRR of R.A. 9184 for all bidders to upload and maintain in PhilGEPS a current and updated file of their Class "A" eligibility documents.

By rules all other portions of the Bidding Documents correspondingly affected by these amendments are likewise deemed amended to conform to this Bid Bulletin.

Amendments / inclusions made herein shall be considered an integral part of Bidding Documents.

The changes made in the Philippine Bidding Documents (6th Edition, July 2020) are deemed integrated in the terms and conditions for this project.

Signature Redacted

ENGR. JAIME M. NAVARRETE, JR.

Chairperson, Internal Bids and Awards Committee

For the purpose of this Bulletin and for better understanding of its contents, the following rules shall apply: (a) Double Strike out – denotes deletion; (b) Underline – denotes inclusion or new item/requirement; and "xxx" – denotes separation of phrase/s being amended from the rest of the main text.